



Integra and your doctor are here to help you stay as healthy as possible.



Your doctor works with Integra Community Care Network to coordinate your care and provide you with extra support. Earlier this year, we sent you a letter that looked like this and described the services that Integra offers.

We wanted to follow up to say: If you need extra help staying healthy, or if you have questions about how Integra can help you, please:

- Ask your doctor's office
- Visit Integra's website at integracare.org or call us at (401) 430-2000
- Contact Medicare at Medicare.gov or 1-800-MEDICARE



Accountable Care Organizations *Working together to give you the best care.*

Your doctor

is part of an Accountable Care Organization (ACO). We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

We provide coordinated care for you to get well & stay well

- ▶ You get patient-centered care focused on YOUR needs.
- ▶ Your health care providers can see the same test results, treatments, and prescriptions.
- ▶ More coordination helps prevent medical errors and drug interactions.
- ▶ You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

You may have access to expanded benefits

- ▶ If you need rehabilitation services or other skilled nursing facility care, you may be able to get this care without a hospital stay.
- ▶ Ask your health care provider if you qualify for these benefits.

Get the most from your care with our communication & support

- ▶ **Ask about signing up for our secure online portal.** You'll get 24-hour access to your personal health information, including lab results and communication from your health care provider.
- ▶ When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit Medicare.gov and log into (or create) your secure Medicare account to choose a primary care doctor.
- ▶ Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit Medicare.gov and search for "privacy."

Want more information?

Ask our front desk, or call us at 401-430-2000. You can also visit Medicare.gov or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048. To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

To learn more about Accountable Care Organizations, scan the QR code here:

